

# APPLICATION FOR CABLE MODEM

For office use only

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|--|---|
| Date of entry: <input style="width: 100%;" type="text"/><br>PW assigned on: <input style="width: 100%;" type="text"/><br>PW assigned by: <input style="width: 100%;" type="text"/> | A/C No. <input style="width: 100%;" type="text"/><br>User ID <input style="width: 100%;" type="text"/><br>VAT Exempted:* <input type="checkbox"/> Yes <input type="checkbox"/> No |
|--|---|

[Please fill in all details in BLOCK Letters and leave one BLANK Box between two words]

Name/Company Name:

Contact Person:

Profession/Title:

Connection address:

Telephone: (I)  (II)   
 (III)  Fax:

Billing address:

Telephone: (I)  (II)   
 (III)  Fax:

Type of Account:  Individual  Corporate

Access speed:  32/16 kbps  48/16 kbps  32/24 kbps  64/32 kbps  128/64 kbps  256/128 kbps

Computer Type:  IBM/Compatible  Macintosh  iMac  Laptop

**Minimum Configuration:**

For IBM/Compatible: (i) Processor: Pentium I (ii) RAM: 64 MB (iii) CD-ROM (iv) Ethernet Card (UTP)

For Macintosh/iMac: (i) Mac OS 7.0 (ii) RAM: 32 MB (iii) CD-ROM (iv) Ethernet Card (UTP)

Your desired User Name \*\*:  @citech-bd.com [Maximum of Eight Characters]

Alternate User Name - 1 :  @citech-bd.com  
 Alternate User Name - 2 :  @citech-bd.com

Only applicable if your desired User Name is already first taken by others.

\*\* The user name cannot have special characters like @\$&-, etc.

Note Please enclose photocopy of your recent telephone bill. A recent passport size photograph (attested by Parents) and a Recommendation Letter from parents are needed for a Student Connection.

\* If yes, please enclose documents in in this behalf

I have read the terms & conditions overleaf and agreed to abide by it. I would like to use internet facility through Grameen CyberNet Ltd.

Signature:

Date:

# TERMS & CONDITIONS

1. Definition of Terms
  - 1.1 Service means the access to the Internet through Grameen CyberNet Ltd. and GCL's own network will provide cable connection to the client. GCL shall include any value-added features from time to time to ensure quality in its service.
2. Service Provision and Access
  - 2.1 Service will commence on the date when GCL hands over the password, modem and link to the client officially.
  - 2.2 We will not be responsible for normal power failure or Low voltage to provide 24 hours service serviceof Internet.
3. Termination
  - 3.1 Client canstop using the service of GCL anytime upon submitting a prior notice. But GCL will not refund any amount paid as membership fee.
  - 3.2 The Prior Notice of Termination of the service should reach GCL authority before 30 days from the day of termination.
4. Clients' Responsibilities
  - 4.1 The client will protect the secrecy of the password assigned to him/her at all times and will ensure that the same is not revealed or disclosed in any circumstance. GCL will not be responsible for any charge, losses or damages arising from any misuse of his/her account.
  - 4.2 The Client shall not attempt for unauthorized access to any computer system connected to Internet.
  - 4.3 The client use limited data transfer. Subscriber is allowed to transfer data as per subscriber type per month - 32/16 kbps -700 Mbits, 48/16 kbps-1800 Mbits, 32/24 kbps - 2700 Mbits, 64/32 kbps - 4500 Mbits, 128/64 kbps - 10000 Mbits, 256/128 kbps - 22000 Mbits.For additional data transfer GCL will charge as per the company policy.
  - 4.4 The client shall be solely responsible for the hardware and software uses to have access to the service.
  - 4.5 The cable modem is the property of subscriber, thus it is his/her responsibility to take care of the modem.
5. Data Transfer Speed
  - 5.1 Customer hereby acknowledge and accepts that as with any network, actual downstream speed when using the Service is affected by many factors without limitation:-
    - i) Overall network traffic condition.
    - ii) Performance and configuration of Customer's computer or equipment connected to the Network.
    - iii) Type of data accessed, whether non-cached or cached data
    - iv) Location and configuration of the accessed server and
    - v) Performance characteristics of each component of the data network, the number of users and the extent of all user's compliance with these conditions.
6. Payment
  - 6.1 Usage charge of the current month should be paid within 7th of every month. Methods of payment would be outlined in the bill.
  - 6.2 If connection is taken before 7th or on, usage charge for that month will be full and if it is taken after 10th the usage charge will be as Per day basis for the first month only.
  - 6.3 Failure to pay the bill within 7th of current month will result in temporary disconnection of the service.
  - 6.4 If any account is not used or disabled for two month, the account will deleted from our server. Taka 1500/- will be charged to re-activation. Taka 3000/- will be charged for re-activation after two month.
7. For Apartment/Group Users
  - 7.1 To qualify for apartment/group users rate, there has to be a minimum of 5 users in the building.
  - 7.2 Modem, Hub, Router, Cable etc. all belong to GCL
  - 7.3 Apartment has to be provide UPS and Power Supply to install Modem, Hub & Router etc.
8. Grameen CyberNet Ltd's Rights
  - 8.1 GCL reserves the right to manage and control the access to computer systems and data in the system.
  - 8.2 GCL will not be responsible for any copyright violation by the clients under the Internet and International copyright laws and any activities deemed subversive to the country.
  - 8.3 GCL will not be responsible for failure in providing Internet service for power failure, adverse weather condition or political unrest.
  - 8.4 GCL hold the right to discontinue/stop the service, which is deemed necessary for the interest of GCL or client.
  - 8.5 GCL reserves the right to change the above conditions as and when needed.
  - 8.6 GCL will not be liable for any compensation for not providing internet services due to reasons beyond GCL's control.
9. Instructions
  - 8.1. Avoid using this product during an electrical storm. There may be a remote risk of an electric shock from lightning.
  - 8.2 Do not use this product near water or in a damp environment.
  - 8.3 Use only the power adaptor supplied with this product.
  - 8.4 Save these instructions.