

APPLICATION FORM

Office Use only

Date of Entry:	<input type="text"/>	Desired Services:	<input type="checkbox"/> Internet	<input type="checkbox"/> Data	<input type="checkbox"/> Web	<input type="checkbox"/> Network
A/C Number:	<input type="text"/>	Connection Type:	<input type="checkbox"/> MC	<input type="checkbox"/> ONU (FTTX)	<input type="checkbox"/> NTTN	<input type="checkbox"/> Others
Billing Date:	<input type="text"/>	Name of POP:	<input type="text"/>			
<input type="checkbox"/> MRC <input type="checkbox"/> YRC:	<input type="text"/>	OTC:	<input type="text"/>	Switch Port:	<input type="text"/>	
VAT Exempted:	<input type="checkbox"/> Yes (Necessary Documents) <input type="checkbox"/> No	IP Address:	<input type="text"/>			
Bandwidth:	<input type="text"/>	Contract Period:	<input type="text"/>			

Name/Company Name:	<input type="text"/>
Contact Person:	<input type="text"/>
Profession/Title:	<input type="text"/>
E-mail address:	<input type="text"/>
Connection Address:	<input type="text"/>
Billing Address:	<input type="text"/>

Telephone:	i) <input type="text"/>	ii) <input type="text"/>	
	iii) <input type="text"/>	Fax	<input type="text"/>

Domain Name:

Web Hosting Space: Number of Email: Number of DB: BW/Mo:

Website Development: Dynamic Static E-Commerce Others:

Type of Account: Corporate Home Call Centre Others:

Networking Type: LAN WiFi Server Others:

If you have own domain (Please specify.....)

Customer Property: MC ONU Router Switch Fiber TJ Box Others:

GCL Property: MC ONU Router Switch Fiber TJ Box Others:

I have read the terms and conditions overleaf and agreed to abide by it.

Customer's signature:

Name of Sales Person:

Date:



TERMS AND CONDITIONS

1. **Definition of Terms:**
 - 1.1 Service means the access to the Internet through Grameen CyberNet Ltd. and GCL, s own network will provide cable connection the client. GCL shall include any value-added features from time to time to ensure quality in it' service.
2. **Service Provision And Access:**
 - 2.1 Service will officially commence on the date when GCL Engineer hands over the link and receives signed confirmation letter from the client.
 - 2.2 GCL will not responsible for any interruption due to Upstream
3. **Termination:**
 - 3.1 Client must submit a 30 days prior notice of termination in case if customer wants to discontinue the service.
 - 3.2 It will be the client's liability to pay for the full month payment if terminated without any prior notice.
4. **Client's Responsibilities:**
 - 4.1 The client shall not engage with the any illegal operation of VoIP or such activities or any other operation without the approval of the Govt.
 - 4.2 The Client will maintain all sort of business secrecy and will not reveal or disclose GCL rates or any other documents to any individuals or corporate outside of the company.
 - 4.3 In general, any sort of Inhouse distribution methods or policies using any hardware or software, will be client's responsibility. GCL will not be liable for any changes to the rules or policy implemented to the system.
 - 4.4 GCL, however, will offer free maintenance and configuration of the core distribution router if client requested for such service. GCL, in such cases, will not be bound to share any password or admin access to any individuals within the client's office during the service tenure.
 - 4.5 Burnt, Physically Damaged and accessories used over one year will not be subjected to free replacement at any circumstances. Customer will be charged for the replacement if & when required.
5. **Data Transfer Speed:**
 - 5.1 Customer hereby acknowledge and accepts that as with any network, actual downstream speed when using the service is affected by many factors without limitation:
 - i) Overall network traffic condition
 - ii) Performance and Configuration of customers computer or equipment connected to the network
 - iii) Type of data accessed, whether non-cached or cached data
 - iv) Location and configuration of the accessed server.
 - v) Upstream Fluctuation or fault notification.
 - vi) Underground or overhead fiber interruption.
6. **Payment:**
 - 6.1 Usage charge of the current month should be paid within 10th of every month. Methods of payment would be outlined in the bill.
 - 6.2 If connection is taken before 7th or on usage charge for that month will be full if it is taken after 10th usage charge will be as per day basis for the first month only.
 - 6.3 Failure to pay the bill within 7th of current month will result in temporary disconnection of the service.
 - 6.4 If any account is not used or disabled for two month, the account will delete from our server. Taka 1500/= will be charged f or re-activation after two month.
7. **For Apartment/Group users:**
 - 7.1 To qualify for apartment/group users rate, there has to be a minimum of 5 users in the building.
 - 7.2 Modem, Hub, Router, Cable etc. all belong to GCL
 - 7.3 Apartment has to be provide UPS and Power Supply to install Modem, Hub & Router etc.
 - 7.4 Burnt, Physically Damaged and accessories used over one year will not be subjected to free replacement at any circumstances. Customer will be charged for the replacement if & when required
8. **Grameen CyberNet Ltd's Rights:**
 - 8.1 GCL reserves the right to manage and control the access to computer systems and data in the system.
 - 8.2 GCL will not be responsible for any copyright violation by the clients under the Internet, local and International copyright laws and activities deemed subversive to the country.
 - 8.3 GCL will not be responsible for failure in providing Internet service for access link problem at Submarine cable and BTTB's Network Operation Center and power failure, adverse weather condition or political unrest.
 - 8.4 GCL hold the right to discontinue/stop the service, which is deemed necessary for the interest of GCL or client.
 - 8.5 GCL reserves the right to change the above conditions as and when needed.
 - 8.6 GCL will not be liable for any compensation for not providing internet services due to reasons beyond GCL's control.
9. **Instructions:**
 - 9.1 Avoid using the product during an electrical storm. There may be a remote risk of an electric shock from lightning.
 - 9.2 Do not use this product near water or in a damp environment.
 - 9.3 Use only the power adaptor supplied with this product.
 - 9.4 Save these instructions.

I have read the terms and conditions overleaf and agreed to abide by it.

Customer's signature:

Name of Sales Person:

Date:

Signature:



Grameen CyberNet Ltd.

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